



# Thomas Nay

IT support professional with over two decades of experience helping users across office, remote, and field environments. Known for clear communication, patience, and steady problem-solving. I work best in one-on-one settings, where I can really listen and help someone get what they need. I'm seeking to use the skills I've gained over the last 25+ years to support people. I've recently been exploring the flexibility and strength of modern AI tools while building a personal research project. This next season of my life is about bringing light where I can, learning as I go, and letting my work align with who I'm becoming.

## Contact

### Phone

405.623.2587

### Email

tom.nay@gmail.com

### Address

17215 Seaman Dr  
Choctaw OK 73020

<https://naytek.com>

## Technical Skills

- Hardware & software troubleshooting
- Remote support
- Active Directory (accounts, groups, permissions)
- Network connectivity basics
- Ticketing and documentation
- SQL / C# / Excel / VBA
- Tibco Spotfire
- Peloton WellView / SiteView
- Unity

## Growing Now

- AI Workflow Foundations
- Embeddings & Indexing
- Python for automation
- Knowledge Modeling
- Audio & Text Processing
- Mermaid (Text > Chart)
- Flourish visualizations

## Soft Skills

- Patient communicator
- Strong customer service mindset
- Respectful listener
- Reliable and self-directed
- Calm under pressure
- Thorough documentation habits
- Adaptable to new environments and systems

## Education

Graduated Chisholm High 1992  
Enid, OK

## Experience

### 2014 - 2025

Continental Resources, Oklahoma City, OK

#### IT Advisor

- Act as internal subject matter expert regarding Peloton products
- Assist IT peers with projects and isolating any integration issues with other data sources, such as scheduling conflicts, data anomalies, and failed dependencies
- Collaborate with business users to define new methods of data capture and reporting of drilling, completion, and production data
- Original implementation and maintenance of the flowback data import process
- Report design, customization, and batch report configuration for Peloton WellView and SiteView
- Perform large-scale data inserts, updates and deletes as requested by business users
- Architect and maintain twenty-eight WellView and SiteView application servers hosting various internal integrations, Peloton synchost, data warehouse, cost integrator, and wells integrator services across three environments

### 2002 - 2014

Devon Energy Corporation, Oklahoma City, OK

#### Sr Systems Analyst

- Performed report design, customizations, and batch report configuration for Peloton WellView
- Performed frequent customizations to the WellView environment via UDL
- Prepared and tested WellView client packages for deployment
- Maintained WellView application servers hosting synchost and data warehouse services
- Sr Desktop Analyst (2002-2009) Supported hardware and software for local and remote field office users

### 1997 - 2002

Sara Lee Coffee and Tea, Oklahoma City, OK

#### Network Administrator

- Implemented and maintained ~500 user Active Directory environment across twenty remote field offices
- Provided software and hardware installation and support
- Performed system operator duties for IBM AS/400, such as backup operations, print and job queue management, and route changes
- Began as a RPG III programmer for IBM AS/400

## References

---

**Michael New**  
Sr Implementation/Developer  
Peloton  
405-323-3344  
mrmnew@gmail.com  
michael.new@peloton.com

**Liz Morris**  
Sr IT Manager  
Continental Resources  
405-234-9183

**Swathi Naidu**  
Sr Associate Data Analyst  
Continental Resources  
405-323-3344

**Jesse Skaggs**  
Sr Staff Software Developer  
Devon Energy  
405-921-5472

**Tanya Deckard**  
IT Advisor  
Continental Resources  
281-687-0111  
tdeckard@mac.com

**Jenna Anaya**  
Staff Engineer  
Continental Resources  
405-234-9774