



Contact

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<https://naytek.com>

Technical Skills

- Hardware & software troubleshooting
- Remote support
- Active Directory (accounts, groups, permissions)
- Network connectivity basics
- Ticketing and documentation
- SQL / C# / Excel / VBA
- Tibco Spotfire
- Peloton WellView / SiteView
- Unity

Growing Now

- AI Workflow Foundations
- Embeddings & Indexing
- Python for automation
- Knowledge Modeling
- Audio & Text Processing
- Mermaid (Text > Chart)
- Flourish visualizations

Soft Skills

- Patient communicator
- Strong customer service mindset
- Respectful listener
- Reliable and self-directed
- Calm under pressure
- Thorough documentation habits
- Adaptable to new environments and systems

Education

Graduated Chisholm High 1992
Enid, OK

Thomas Nay

IT support professional with over two decades of experience helping users across office, remote, and field environments. Known for clear communication, patience, and steady problem-solving. I work best in one-on-one settings, where I can really listen and help someone get what they need. I'm seeking to use the skills I've gained over the last 25+ years to support people. I've recently been exploring the flexibility and strength of modern AI tools while building a personal research project. This next season of my life is about bringing light where I can, learning as I go, and letting my work align with who I'm becoming.

Experience

2014 - 2025

Continental Resources, Oklahoma City, OK

IT Advisor

- Act as internal subject matter expert regarding Peloton products
- Assist IT peers with projects and isolating any integration issues with other data sources, such as scheduling conflicts, data anomalies, and failed dependencies
- Collaborate with business users to define new methods of data capture and reporting of drilling, completion, and production data
- Original implementation and maintenance of the flowback data import process
- Report design, customization, and batch report configuration for Peloton WellView and SiteView
- Perform large-scale data inserts, updates and deletes as requested by business users
- Architect and maintain twenty-eight WellView and SiteView application servers hosting various internal integrations, Peloton synchost, data warehouse, cost integrator, and wells integrator services across three environments

2002 - 2014

Devon Energy Corporation, Oklahoma City, OK

Sr Systems Analyst

- Performed report design, customizations, and batch report configuration for Peloton WellView
- Performed frequent customizations to the WellView environment via UDL
- Prepared and tested WellView client packages for deployment
- Maintained WellView application servers hosting synchost and data warehouse services
- Sr Desktop Analyst (2002-2009) Supported hardware and software for local and remote field office users

1997 - 2002

Sara Lee Coffee and Tea, Oklahoma City, OK

Network Administrator

- Implemented and maintained ~500 user Active Directory environment across twenty remote field offices
- Provided software and hardware installation and support
- Performed system operator duties for IBM AS/400, such as backup operations, print and job queue management, and route changes
- Began as a RPG III programmer for IBM AS/400

References

Michael New

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Peloton
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Liz Morris

Sr IT Manager
Continental Resources
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